UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA

CASE:

JOE HOUSTON,

Plaintiff,

v.

LC WELLEBY SQUARE, LLC D/B/A WELLEBY SQUARE and OAKLAND PARK BREAD COMPANY, LLC D/B/A DON PAN OAKLAND PARK,

Defendants.	

COMPLAINT

Plaintiff, JOE HOUSTON, individually and on behalf of all other similarly situated mobility-impaired individuals (hereinafter "Plaintiff"), LC WELLEBY SQUARE, LLC and OAKLAND PARK BREAD COMPANY, LLC D/B/A DON PAN OAKLAND PARK (hereinafter "Defendants"), and as grounds alleges:

JURISDICTION, PARTIES. AND VENUE

- 1. This is an action for injunctive relief, a declaration of rights, attorneys' fees, litigation expenses, and costs pursuant to 42 U.S.C. § 12181, et seq., (the "Americans with Disabilities Act" or "ADA") and 28 U.S.C. §§ 2201 and 2202.
- 2. The Court has original jurisdiction over Plaintiff's claims arising under 42 U.S.C. § 12181, et seq. pursuant to 28 U.S.C. §§ 1331, 1343 and 42 U.S.C. § 12117(a).
- 3. The Court has jurisdiction over this matter pursuant to 28 U.S.C. §§ 2201 and 2202, and may render declaratory judgment on the existence or nonexistence of any right under 42 U.S.C. § 12181, et seq.
 - 4. Plaintiff, JOE HOUSTON, is an individual over eighteen years of age, with a

residence in Broward County, Florida, and is otherwise sui juris.

- 5. At all times material, Defendant, LC WELLEBY SQUARE, LLC, owned and operated a commercial shopping center at 10024-10144 W Oakland Park Blvd, Sunrise, Florida 33351 (hereinafter the "Commercial Property") and conducted a substantial amount of business in that place of public accommodation in Broward County, Florida.
- 6. At all times material, Defendant, LC WELLEBY SQUARE, LLC, was and is a Florida Limited Liability Company, organized under the laws of the State of Florida, with its principal place of business in Miami, Florida. Defendant, LC WELLEBY SQUARE, LLC, holds itself out to the public as "Welleby Square."
- 7. At all times material, Defendant, OAKLAND PARK BREAD COMPANY, LLC, owned and/or operated a commercial restaurant at 10020 W Oakland Park Blvd, Sunrise, FL 33351 (hereinafter the "Commercial Property") and conducted a substantial amount of business in that place of public accommodation in Broward County, Florida.
- 8. At all times material, Defendant, OAKLAND PARK BREAD COMPANY, LLC, was and is a Florida Limited Liability Company, organized under the laws of the State of Florida, with its principal place of business in Broward County, Florida. Defendant, OAKLAND PARK BREAD COMPANY, LLC, holds itself out to the public as "Don Pan Oakland Park."
- 9. Venue is properly located in the Southern District of Florida because Defendants' Commercial Property is located in Broward County, Florida, Defendants regularly conducts business within Broward County, Florida, and because a substantial part(s) of the events or omissions giving rise to these claims occurred in Broward County, Florida.

FACTUAL ALLEGATIONS

10. Although over thirty (30) years have passed since the effective date of Title III of

the ADA, Defendants have yet to make its facilities accessible to individuals with disabilities.

- 11. Congress provided commercial businesses one and a half years to implement the Act. The effective date was January 26, 1992. In spite of this abundant lead-time and the extensive publicity the ADA has received since 1990, Defendants continue to discriminate against people who are disabled in ways that block them from access and use of Defendants' businesses and properties.
- 12. The ADA prohibits discrimination on the basis of disability in 28 CFR 36.201 and requires landlords and tenants to be liable for compliance
- 13. Plaintiff, JOE HOUSTON, is an individual with disabilities as defined by and pursuant to the ADA. Plaintiff, JOE HOUSTON, is substantially limited in major life activities due to his impairment and requires the use of a wheelchair to ambulate. He has very limited use of his hands and cannot operate any mechanisms, which require tight grasping or twisting of the wrist.
- 14. Defendant, LC WELLEBY SQUARE, LLC, owns, operates and/or oversees the Commercial Property, its general parking lot/or and parking spots specific to the business therein, located in Sunrise, Florida, that is the subject of this Action.
- 15. Defendant, OAKLAND PARK BREAD COMPANY, LLC, owns, operates and/or oversees the restaurant business located within the Commercial Property, located in Sunrise, Florida, that is the subject of this Action.
- 16. Mr. Houston is a staunch advocate of the ADA. Since becoming aware of his rights, and their repeated infringement, he has dedicated much of his life to this cause so that he, and others like him, may have full and equal enjoyment of public accommodations without the fear of discrimination and repeated exposure to architectural barriers in violation of the ADA.

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- 17. He is often frustrated and disheartened by the repetitiveness of the complaints he is forced to make to employees and management at different places of public accommodation over thirty (30) years after the legislation of the ADA, to no avail. Mr. Houston is accordingly of the belief that the only way to affect change is through the mechanisms provided under the ADA.
- 18. The subject Commercial Property is open to the public and is located in Sunrise, Broward County, Florida. The individual Plaintiff visits the Commercial Property, to include visits to the Commercial Property on or about October 29, 2022 and encountered multiple violations of the ADA that directly affected his ability to use and enjoy the Commercial Property. He often visits the Commercial Property in order to avail himself of the goods and services offered there because it is approximately seventeen (17) miles from his residence, and is near other businesses and restaurants he frequents as a patron. He plans to return to the Commercial Property within four (4) months of the filing of this Complaint in order to avail himself of the goods and services of Don Pan and to verify whether the Defendants have mitigated the ADA violations listed below.
- 19. The Plaintiff found the Commercial Property to be rife with ADA violations. The Plaintiff encountered architectural barriers at the Commercial Property and wishes to continue his patronage and use of each of the premises.
- 20. The Plaintiff has encountered architectural barriers that are in violation of the ADA at the subject Commercial Property, and business located within the Commercial Property. The barriers to access at the Commercial Property have each denied or diminished Plaintiff's ability to visit the Commercial Property and have endangered his safety in violation of the ADA. The barriers to access, which are set forth below, have likewise posed a risk of injury(ies), embarrassment, and discomfort to Plaintiff, JOE HOUSTON, and others similarly situated.
 - 21. Defendants, LC WELLEBY SQUARE, LLC and OAKLAND PARK BREAD

COMPANY, LLC, own and/or operate a place of public accommodation as defined by the ADA and the regulations implementing the ADA, 28 CFR 36.201 (a) and 36.104. Defendants, LC WELLEBY SQUARE, LLC and OAKLAND PARK BREAD COMPANY, LLC, are responsible for complying with the obligations of the ADA. The place of public accommodation that Defendants, LC WELLEBY SQUARE, LLC and OAKLAND PARK BREAD COMPANY, LLC, own and/or operate the Commercial Property Business located at 10024-10144 W Oakland Park Blvd Sunrise, Florida 33351.

- 22. Plaintiff, JOE HOUSTON, has a realistic, credible, existing and continuing threat of discrimination from the Defendants' non-compliance with the ADA with respect to the described Commercial Property, including but not necessarily limited to the allegations in this Complaint. Plaintiff has reasonable grounds to believe that he will continue to be subjected to discrimination at the Commercial Property and the business located within the Commercial Property, in violation of the ADA. Plaintiff desires to visit the Commercial Property and the business located within the Commercial Property, not only to avail himself of the goods and services available at the Commercial Property, but to assure himself that the Commercial Property and the business located within the Commercial Property, are in compliance with the ADA, so that he and others similarly situated will have full and equal enjoyment of the Commercial Property and the business located within the Commercial Property, without fear of discrimination.
- 23. Defendants have discriminated against the individual Plaintiff by denying him access to, and full and equal enjoyment of, the goods, services, facilities, privileges, advantages and/or accommodations of the Commercial Property and the business located within the Commercial Property, as prohibited by 42 U.S.C. § 12182 et seq.

COUNT I - ADA VIOLATIONS AS TO LC WELLEBY SQUARE, LLC

- 24. The Plaintiff adopts and re-alleges the allegations set forth in paragraphs 1 through 23 above as though fully set forth herein.
- 25. Defendant, LC WELLEBY SQUARE, LLC, has discriminated, and continues to discriminate, against Plaintiff in violation of the ADA by failing, <u>inter alia</u>, to have accessible facilities by January 26, 1992 (or January 26, 1993, if a Defendant has 10 or fewer employees and gross receipts of \$500,000 or less). A list of the violations that Plaintiff encountered during his visit to the Commercial Property and the business within the Commercial Property, include but are not limited to, the following:

A. Parking and Exterior Accessible Route

- i. Accessible spaces lack clear and level aisles. They have slopes or cross slope of 3.9%
 (>2%) violating the ADAAG Section 4.6 and ADAS Section 502 and endangering Plaintiff when unloading.
- ii. Accessible spaces lack clear and level aisles. They have slopes or cross slope of 4.9% (>2%) violating the ADAAG Section 4.6 and ADAS Section 502 and endangering Plaintiff when unloading.
- iii. Accessible spaces lack clear and level aisles. They have slopes or cross slope of 3.5% (>2%) violating the ADAAG Section 4.6 and ADAS Section 502 and endangering Plaintiff when unloading.
- iv. Accessible spaces lack clear and level aisles. They have slopes or cross slope of 8% (>2%) violating the ADAAG Section 4.6 and ADAS Section 502 and endangering Plaintiff when unloading.
- v. Accessible spaces lack clear and level aisles, they have slopes or cross slope of 3.1% (>2%) violating the ADAAG Section 4.6 and ADAS Section 502 and endangering

- Plaintiff when unloading.
- vi. Plaintiff was unable to find signs posted at insufficient heights of N/A (< 60" AFF) violating ADAAG Section 4.6 and ADAS Section 502.

B. Entrance Access and Path of Travel

- i. There is no compliant route from transit, sidewalk, and parking areas for Joe Houston to access shopping center, violating ADAAG Sections 4.1.2 and 4.3 and 2010 ADAS Sections 402, 403, 405 and 406.
- ii. Accessible routes from parking area to the shopping center have 13% cross slopes (>2%) creating violating ADAAG Section 4.3 and 2010 ADAS Sections 402 and 403 and hazardous conditions for Plaintiff.
- iii. Accessible routes, from curb ramp to parking area of the shopping center, have changes in level of > 1" (>3/4") creating violating ADAAG Section 4.3 and 2010 ADAS Sections 402 and 403 and hazardous conditions for Joe Plaintiff.
- iv. Accessible routes, throughout the shopping center, have changes in level of > 1" (>3/4") violating ADAAG Section 4.3 and 2010 ADAS Sections 402 and 403 and hazardous conditions for Joe Plaintiff.
- v. Accessible routes at the shopping center have changes in level of (>3/4") violating ADAAG Section 4.3 and 2010 ADAS Sections 402 and 403 and hazardous conditions for Joe Plaintiff.
- vi. Curb ramps to the parking area of the shopping center contain excessive slopes of >10% (>8.33 %) ADAAG Section 4.7 and ADAS Section 406 and preventing Plaintiff from safe unloading.

COUNT II - ADA VIOLATIONS AS TO LC WELLEBY SQUARE, LLC and

OAKLAND PARK BREAD COMPANY, LLC

- 26. The Plaintiff adopts and re-alleges the allegations set forth in paragraphs 1 through 23 above as though fully set forth herein.
- 27. Defendants, LC WELLEBY SQUARE, LLC and OAKLAND PARK BREAD COMPANY, LLC, have discriminated, and continues to discriminate, against Plaintiff in violation of the ADA by failing, inter alia, to have accessible facilities by January 26, 1992 (or January 26, 1993, if Defendants have 10 or fewer employees and gross receipts of \$500,000 or less). A list of the violations that Plaintiff encountered during his visit to the Commercial Property and the business within the Commercial Property, include but are not limited to, the following:

A. Access to Goods and Services

- i. Table knee and toe space is 0" high and deep (27"/17" min), violating ADAAG 4.15 and preventing use by Plaintiff.
- Self-service condiment items are obstructed, (48" max) and inaccessible to Plaintiff,
 violating 2010 ADAS Section 308.

B. Restrooms

- i. Maneuvering space <54" is inadequate, violating 2010 ADAS Section 404 and impeding Plaintiff from entering or exiting the restroom.
- ii. There are exposed pipes in restrooms, violating ADAAG Section 4.19.4 and causing safety issues for Plaintiff.
- iii. Plaintiff unable to use mirror due to bottom-reflecting surface 50" AFF (40" AFF max), violating the ADAAG Section 4.19 and 2010 ADAS 603.
- iv. Grab bars >36" AFF do not comply with the ADAAG Section 4.26 and 2010 ADAS Sections 604 and 609, creating a hazardous condition for Plaintiff.

- v. Grab bars and/or transfer space not provided in the stall, violating ADAAG Section4.17 and endangering Plaintiff.
- vi. Toilet flush valve not mounted on wide side, violating the ADAAG Section 4.16 and 2010 ADAS Section 604 and denying access to Plaintiff.

RELIEF SOUGHT AND THE BASIS

- 28. The discriminatory violations described in the Complaint are not an exclusive list of the Defendants' ADA violations. Plaintiff requests an inspection of the Defendants' places of public accommodation in order to photograph and measure all of the discriminatory acts violating the ADA and barriers to access in conjunction with Rule 34 and timely notice. Plaintiff further requests to inspect any and all barriers to access that were concealed by virtue of the barriers' presence, which prevented Plaintiff, JOE HOUSTON, from further ingress, use, and equal enjoyment of the Commercial Business; Plaintiff requests to be physically present at such inspection in conjunction with Rule 34 and timely notice. Plaintiff requests the inspection in order to participate in crafting a remediation plan to address Plaintiff's request for injunctive relief. The remediations for the ADA violations listed herein are readily achievable.
- 29. The individual Plaintiff, and all other individuals similarly situated, have been denied access to, and have been denied full and equal enjoyment of the goods, services, facilities privileges, benefits, programs and activities offered by Defendants, Defendants' buildings, businesses and facilities; and has otherwise been discriminated against and damaged by the Defendants because of the Defendants' ADA violations as set forth above. The individual Plaintiff, and all others similarly situated, will continue to suffer such discrimination, injury and damage without the immediate relief provided by the ADA as requested herein. In order to remedy this discriminatory situation, The Plaintiff requires an inspection of the Defendants' place of public

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accommodation in order to determine all of the areas of non-compliance with the Americans with Disabilities Act. Plaintiff requests the inspection in order to participate in crafting a remediation plan to address Plaintiff's request for injunctive relief.

- 30. Defendants have discriminated against the individual Plaintiff by denying him access to full and equal enjoyment of the goods, services, facilities, privileges, advantages and/or accommodations of its place of public accommodation or commercial facility, in violation of 42 U.S.C. § 12181 et seq. and 28 CFR 36.302 et seq. Furthermore, Defendants continue to discriminate against Plaintiff, and all those similarly situated, by failing to make reasonable modifications in policies, practices or procedures, when such modifications are necessary to afford all offered goods, services, facilities, privileges, advantages or accommodations to individuals with disabilities; and by failing to take such efforts that may be necessary to ensure that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services.
- 31. Plaintiff is without adequate remedy at law, will suffer irreparable harm, and has a clear legal right to the relief sought. Further, injunctive relief will serve the public interest and all those similarly situated to Plaintiff. Plaintiff has retained the undersigned counsel and is entitled to recover attorneys' fees, costs and litigation expenses from Defendants pursuant to 42 U.S.C. § 12205 and 28 CFR 36.505.
- 32. Defendants are required to remove the existing architectural barriers to the physically disabled when such removal is readily achievable for their place of public accommodation, The Plaintiff and all others similarly situated, will continue to suffer such discrimination, injury and damage without the immediate relief provided by the ADA as requested herein. In order to remedy this discriminatory situation, the Plaintiff requires an inspection of the

Defendants' place of public accommodation in order to determine all of the areas of noncompliance with the Americans with Disabilities Act.

- 33. Notice to Defendants is not required as a result of the Defendants' failure to cure the violations by January 26, 1992 (or January 26, 1993, if Defendants have 10 or fewer employees and gross receipts of \$500,000 or less). All other conditions precedent have been met by Plaintiff or waived by the Defendants.
- 34. Pursuant to 42 U.S.C. § 12188, this Court is provided with authority to grant Plaintiff Injunctive Relief, including an order to alter the property where Defendant's operate their business, located at and/or within the Commercial Property located at 10024-10144 W Oakland Park Blvd, Sunrise, Florida 33351, the exterior areas, and the common exterior areas of the Commercial Property and businesses located within the Commercial Property, to make those facilities readily accessible and useable to the Plaintiff and all other mobility-impaired persons; or by closing the facility until such time as the Defendants cure the violations of the ADA.

WHEREFORE, the Plaintiff, JOE HOUSTON, respectfully requests that this Honorable Court issue (i) a Declaratory Judgment determining Defendants at the commencement of the subject lawsuit were and are in violation of Title III of the Americans with Disabilities Act, 42 U.S.C. § 12181 et seq.; (ii) Injunctive relief against Defendants including an order to make all readily achievable alterations to the facilities; or to make such facilities readily accessible to and usable by individuals with disabilities to the extent required by the ADA; and to require Defendants to make reasonable modifications in policies, practices or procedures, when such modifications are necessary to afford all offered goods, services, facilities, privileges, advantages or accommodations to individuals with disabilities; and by failing to take such steps that may be necessary to ensure that no individual with a disability is excluded, denied services, segregated or

otherwise treated differently than other individuals because of the absence of auxiliary aids and services; (iii) An award of attorneys' fees, costs and litigation expenses pursuant to 42 U.S.C. § 12205; and (iv) such other relief as the Court deems just and proper, and/or is allowable under Title III of the Americans with Disabilities Act.

Dated: December 5, 2022

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By: <u>/s/ Anthony J. Perez</u>

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